How to use closed captioning and translate our services

You can **turn** **on** subtitles by clicking the CC icon at the bottom of our **YouTube** videos. A red line will appear under the icon when **closed** **captions** have been enabled.

To change the language, click on the settings gear next to the CC button. From the pop-up menu pick “Subtitles” then pick “Auto Translate”.

If you need to change the look of the captioning, click on the options button next to Subtitles/CC. You can change the font size, color, style, background etc.

If you want the transcript of the service, click on the three dots next to the SAVE at the bottom of the video. Select Open Transcript from the list of options and the transcript will open to the right of the video.

If you’re watching the video on your phone, the directions are a little different. Tap on the video while it’s playing, tap on the triple dotted menu in the top right corner. Click captions and select from the list of options to enable your captions in a different language.